

**Subject:** Re: MYLA311  
**From:** Lorena Bernal <lorena.bernal@lacity.org>  
**Date:** 5/12/20, 4:57 PM  
**To:** Sarah Bell <sarah.bell@lacity.org>  
**CC:** Marcos Sanchez <marcos.sanchez@lacity.org>

You're right! I logged out and it worked.

On Tue, May 12, 2020 at 4:55 PM Sarah Bell <[sarah.bell@lacity.org](mailto:sarah.bell@lacity.org)> wrote:  
It could just be an error in the system.

Sarah Elizabeth Bell  
Public Relations Specialist  
Los Angeles Sanitation and Environment  
1149 S. Broadway, Ste 500  
213-847-3457 (direct)  
[sarah.bell@lacity.org](mailto:sarah.bell@lacity.org)

On Tue, May 12, 2020 at 4:27 PM Lorena Bernal <[lorena.bernal@lacity.org](mailto:lorena.bernal@lacity.org)> wrote:  
Good morning Sarah,

Not sure what is going on with the MYLA311 system. I keep getting the message below.

Service Type: Bulky Item Illegal Dumping Pickup  
Collection Day: Thursday  
District: EV

Location/Neighborhood Info: [\*\*9561 N SANDUSKY AVE, 91331\*\*](#)

[Learn more](#)

You can not go further while Service Date is  
not available

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**Lorena Bernal**  
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Councilwoman, Sixth District  
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